

Presentation -- The Hope Hub

Portfolio	Transformation
Ward(s) Affected:	All

Purpose

To receive a presentation by Mags Mercer, Chief Operating Officer of the Hope Hub.

Background

1. The Churches Together Camberley group recognised there was a need to respond to the SHBC independent consultation on homeless services: by providing a central hub in one location to provide services such as debt advice (Frontline), food support (BESOM) and Job Club support plus and other for individuals in hardship and need. The concept of a day service emerged as a safe place to come and be encouraged to positively move towards improving their live(s).
2. The Hope Hub is a newly formed independent charitable Incorporated Organisation. This concept focuses upon a service around the person, with the initiative being supported by the Council, but is a stand- alone organisation which consists of partners from local faith organisations, with Karen Kendall as its Chairman. It was awarded a Community Fund Grant in March 2018 to assist with the set-up costs.
3. This organisation is a delivery partner for Housing Services within the Council.
4. **The Hope Hub**
5. The Hope Hub unofficially opened its doors from its present temporary location in St Tarcisus House, London Road, Camberley in April 2018, with the official opening on the 13th July.
6. The project focusses upon assisting homeless people (18+), those at risk of homelessness, with precarious housing accommodation (sofa surfing), in unemployment, with financial difficulties, those who may be generally vulnerable and/or suffering with mental health needs and those who need assistance/referral with addiction support.
7. The organisation accepts referrals from all, and has a Service Level Agreement with Surrey Heath that ensures of a local priority.
8. There are presently 30 with a waiting list of 4.
9. The services provided are limited at the temporary existing location.
10. The Committee is asked to consider the presentation in relation to Surrey Heath any future steps which Members would wish to recommend to the Executive and/or Council.

Background Papers:

Author:

Hope Hub Literature

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